



Save the Date

[SUMMER 2025]

PROVIDER SATISFACTION SURVEY



Our **annual provider satisfaction survey** will launch early this summer and we hope you'll take a moment to share your feedback.

This survey serves as the foundation for key improvement initiatives that we undertake each year, and your feedback is critical to making sure we address the issues that are important to you.

We look forward to learning about how we can continue to improve your experience in doing business with us. Please keep an eye out for our survey in the coming weeks.

Last year Delaware First Health made key improvements in the following areas:

- 92nd percentile - Dedicated Provider Relations representative assigned to practices
- 87th percentile - Quality of orientations and ongoing training/support
- 80th percentile - Access to knowledgeable Utilization Management (UM) staff

Delaware First Health, Wellcare, and Ambetter Health of Delaware are affiliated products serving Medicaid, Medicare, and Health Insurance Marketplace members, respectively. The information presented here is representative of our network of products. If you have any questions, please contact your [Provider Engagement Administration Manager](#).