



NOTE: Effective October 1, 2026, doulas, ancillary providers, and specialists that are not affiliated with a health system will no longer be supported by a dedicated Provider Engagement Account Manager. Beginning on this date, providers should direct all questions, support requests, and administrative inquiries through our [Secure Provider Portals](#) or Provider Services which will serve as primary support channels. You may reach provider services at 1-877-236-1341.

Provider Engagement Team Territory Assignments

Provider Engagement Account Manager	Direct Phone Number	Email Addresses	Territory Assigned
Michelle Profit	(302) 538-4449	Michelle.Profit@DelawareFirstHealth.com	All Par Health Systems and all entities owned by the Health Systems including the physician offices, Ambulatory Surgery Centers, and Urgent Care Centers New Castle County FQHCs – Westside Family Healthcare and Henrietta Johnson Medical Center
Lindsay Short	(302) 273-6554	Lindsay.Short@DelawareFirstHealth.com	Kent & Sussex County only – Primary Care Physicians (excluding all health system owned entities) Sussex County FQHC – La Red Health Center
Beau Thompson	(302) 867-2969	William.Thompson@DelawareFirstHealth.com	New Castle County Only – Primary Care Physicians (excluding all health system owned entities)
Michelle White	(302) 384-0705	Michelle.White4@DelawareFirstHealth.com	New Castle County Only – Primary Care Physicians (excluding all health system owned entities)