

# Delaware First Health

## Medicaid

### Prior Authorization Metrics Summary

Effective 12/31/2025



#### **Important Notice Regarding Prior Authorization Data**

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

*Metrics provided in this document are for medical items and services only and exclude drugs.*

## Prior Authorization Metrics Summary - Medicaid : State Code Derived : DE

### Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	13,155	15,081	87.23%
Requests Denied	1,926	15,081	12.77%
Request Approved Only After Time for Review was extended	641	15,081	4.25%
Request Approved Only After Appeal	33	53	62.26%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	4 days	2 days

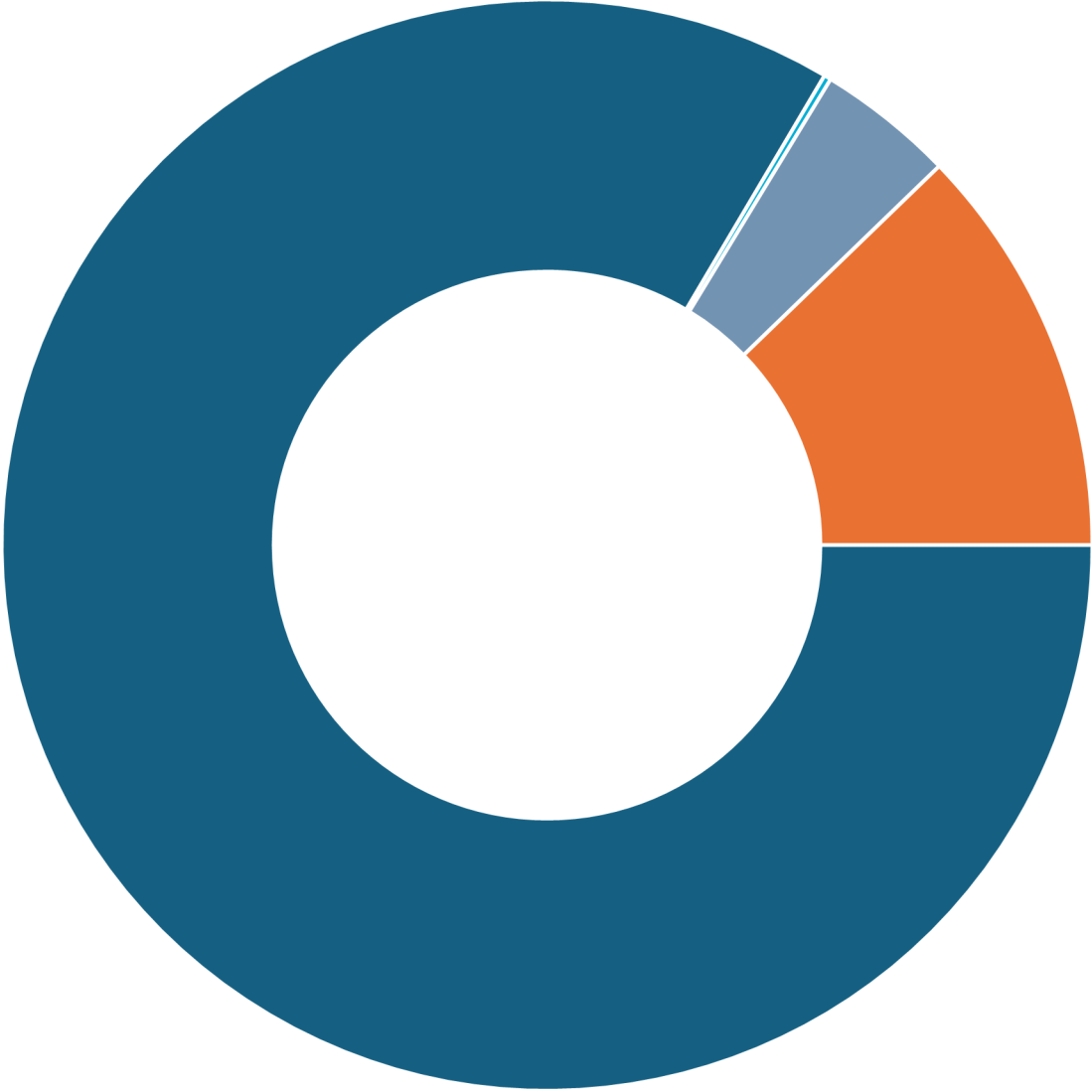
### Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	320	367	87.19%
Requests Denied	47	367	12.81%
Request Approved Only After Time for Review was extended	11	367	3.00%
Request Approved Only After Appeal	3	3	100.00%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	2 days	1 days

**In 2025, Medicaid: State Code Derived: DE received a total of 15,081 standard (non-urgent) prior authorization requests for our covered patients.**

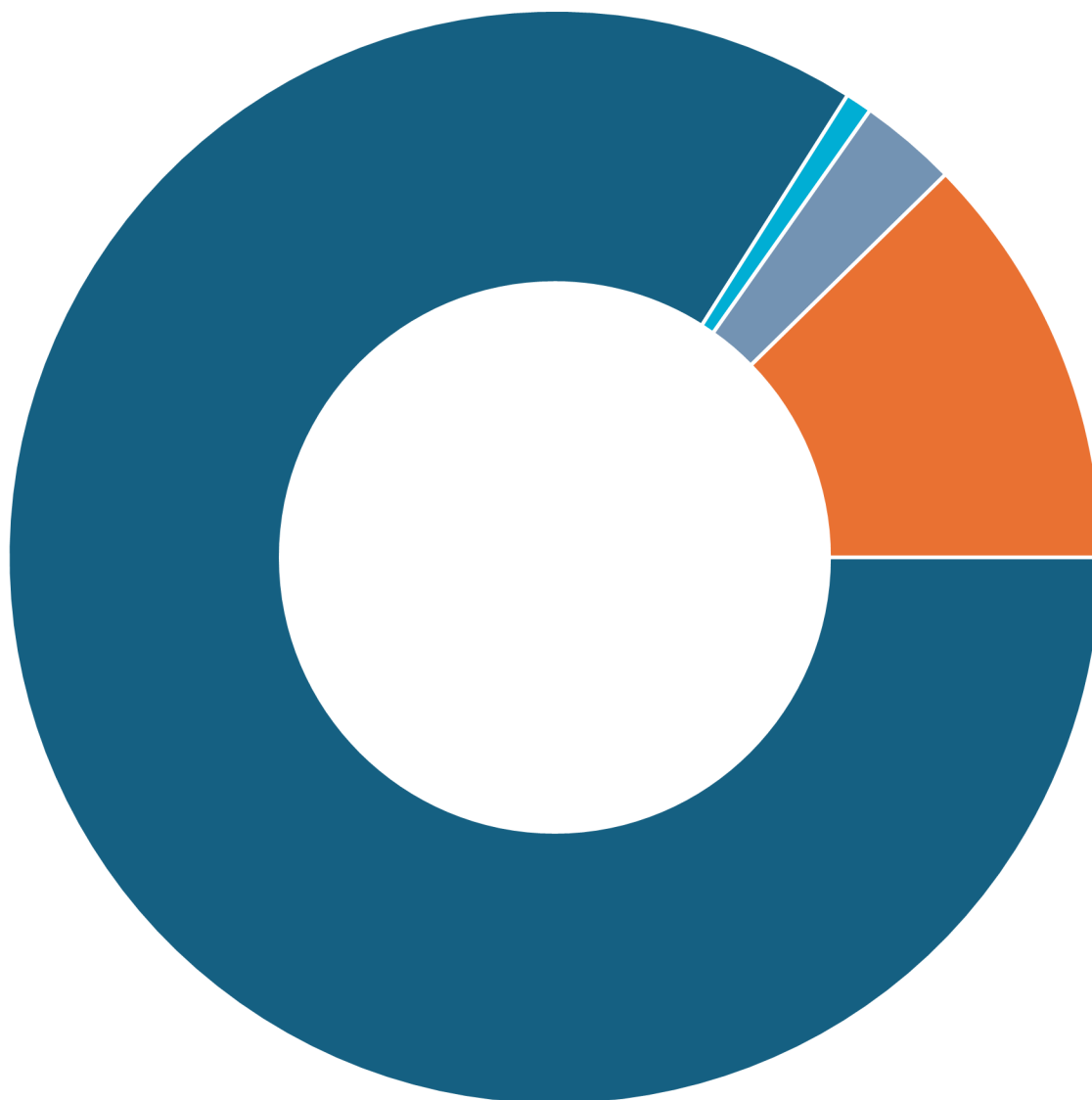
**87.23% of those requests were approved:**



- Requests Approved - 13,155
- Requests Denied- 1,926
- Request Approved Only After Time for Review was extended - 641
- Request Approved Only After Appeal - 33
- Prior Authorization Requests - Average (Days) - 4
- Prior Authorization Requests - Median (Days) - 2

**In 2025, Medicaid: State Code Derived: DE received a total of 367 expedited (urgent) prior authorization requests for our covered patients.**

**87.19% of those requests were approved:**



- Request Approved - 320
- Request Denied - 47
- Request Approved Only After Time for Review was extended - 11
- Request Approved Only After Appeal - 3
- Prior Authorization Requests - Average (Days) - 2
- Prior Authorization Requests - Median (Days) - 1